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TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

		Application Number	09/887,188
		Filing Date	June 22, 2001
		First Named Inventor	Burgess, et al.
		Group Art Unit	2163
		Examiner Name	
Total Number of Pages in This Submission		Attorney Docket Number	05222.00141

ENCLOSURES (check all that apply)

<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Assignment Papers (for an Application)	<input type="checkbox"/> After Allowance Communication to Group
<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input type="checkbox"/> Amendment / Response	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition Routing Slip (PTO/SB/69) and Accompanying Petition	<input type="checkbox"/> Proprietary Information
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Status Letter
<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address	<input checked="" type="checkbox"/> Other Enclosure(s) (please identify below):
<input type="checkbox"/> Express Abandonment Request	<input type="checkbox"/> Terminal Disclaimer	Request for Reconsideration of Petition Under 37 CFR 1.47(a)
<input type="checkbox"/> Information Disclosure Statement	<input type="checkbox"/> Request for Refund	Supplemental Petition for Declaration of Unavailability of Inventor
<input type="checkbox"/> Certified Copy of Priority Document(s)	<input type="checkbox"/> CD, Number of CD(s) _____	Exhibits A through D
<input type="checkbox"/> Response to Missing Parts/ Incomplete Application	<input type="checkbox"/> Remarks	
<input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	The Commissioner is hereby authorized to charge any fees required to Deposit Account No. 19-0733.	

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm or Individual name	Charles L. Miller (Reg. No. 43,805) Banner & Witcoff, Ltd.
Signature	
Date	July 12, 2002

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service, via First Class Mail, in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on this date:

Typed or printed name			
Signature		Date	

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
(Attorney Docket No. 05222.00141)

In the Application of:)
Burgess, et al.)
Serial No.: 09/887,188) Group Art Unit: 2163
Filed: June 22, 2001) Petitions Examiner: Beverly M. Flanagan
For: A System, Method and Article of Manufacture for a Simulation Enabled Retail Management Tutorial System)

REQUEST FOR RECONSIDERATION OF PETITION
UNDER 37 CFR 1.47 (a)

Box DAC
Office of Petitions
Commissioner for Patents
Washington, DC 20231

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Sirs:

In view of the facts outlined in the concurrently filed Supplemental Petition, Applicants respectfully request that their petition for declaration of unavailability of Lauren E. Haff be granted.

Pursuant to the requirements of 37 CFR 1.47, Applicants' initial petition filed on March 15, 2002 was dismissed for lack of proof that "inventor Haff had full knowledge of what she was refusing to sign because she was not presented with a complete copy of the application papers".

As stated in the Supplemental Petition, Applicants have now fulfilled with the requirements of 37 CFR 1.47 by presenting to Lauren E. Haff on June 24, 2002 with a complete copy of current Application No. 09/887,188 filed on June 22, 2001, along with other accompanying documents also filed the same day. To this date, Applicants have not received any contact initiated by Lauren E. Haff.

Applicants therefore attest that diligent effort was made to obtain Lauren E. Haff's signature of the above-identified application, respectfully request that the Commissioner declare Lauren E. Haff unavailable, and allow continued prosecution of said application without her declaration and power of attorney.

Respectfully submitted,
BANNER & WITCOFF, LTD

Date: July 12, 2002

By: Charles L. Miller
Charles L. Miller, Reg. No. 43,805
Ten South Wacker Drive
Chicago, Illinois 60606-7407
(312) 715 1000

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
(Attorney Docket No. 05222.00141)

In the Application of:)
Burgess, et al.)
Serial No.: 09/887,188) Group Art Unit:
Filed: June 22, 2001) 2163
For: A System, Method and Article of Manufacture) Petitions Examiner:
for a Simulation Enabled Retail Management) Beverly M. Flanagan
Tutorial System)

SUPPLEMENTAL PETITION
FOR DECLARATION OF UNAVAILABILITY OF INVENTOR
UNDER 37 CFR 1.47 (a)

Box DAC
Office of Petitions
Commissioner for Patents
Washington, DC 20231

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Sirs:

Further to the Decision Refusing Status Under 37 CFR 1.47(a) dated May 20, 2002 in the above-identified application, I, Charles L. Miller, hereby respectfully submit the following facts in support of Applicants' petition for declaration of unavailability of Ms. Lauren E. Haff, Inventor, under 37 CFR 1.47:

- Upon her employment with Accenture LLP (hereinafter 'Employer'), Ms. Lauren E. Haff (hereinafter 'Inventor') was an inventor on U.S. Application No. 09/219,201 filed on December 22, 1998, issued on February 15, 2000 as U.S. Patent 6,026,386, and International Application No. PCT/US99/02740 filed on February 8, 1999. A copy of the Inventor's signed declaration in U. S. Application No. 09/219,201 is attached (**Exhibit A**). In addition, a copy of the Inventor's signed revocation and power of attorney, appointing Banner & Witcoff, Ltd. as her attorney, from International Application No. PCT/US99/02740 is also attached (**Exhibit A**).

2. The assignee of current Application No. 09/887,188 is prosecuting several related applications. In order to minimize prosecution costs, the assignee combined several applications having identical specifications and similar claims. Because several applications were combined into current Application No. 09/887,188, new declarations from each inventor were requested.

The current continuation Application No. 09/887,188, claims priority to the following International Applications filed on February 8, 1999:

- PCT/US99/02719, which claims priority to U.S. Application No. 09/221,138, filed December 22, 1998,
- PCT/US99/02727, which claims priority to U.S. Application No. 09/219,070, filed December 22, 1998,
- PCT/US99/02738, which claims priority to U.S. Application No. 09/219,524, filed December 22, 1998,
- PCT/US99/02740, which claims priority to U.S. Application No. 09/219,201, filed December 22, 1998, and
- PCT0US99/02745, which claims priority to U.S. Application No. 09/218,977, filed December 22, 1998.

3. As shown above, current Application No. 09/887,188 is a continuation application claiming priority back to International Application No. PCT/US99/02740 to which Lauren E. Haff is an inventor. The current Application No. 09/887,188 has an identical specification to PCT/US99/02740 and contains at least the same claims as PCT/US99/02740. PCT/US99/02740 claims priority back to U.S. Application No. 09/219,201 filed on 12/22/98, issued on February 15, 2000 as U.S. Patent 6,026,386, in which the Inventor received a copy as indicated by the signed declaration in Exhibit A. Lauren E. Haff is only an inventor of the claims in which she has already executed a declaration.

4. The Inventor is no longer an employee of the Employer and has refused to sign a new declaration document for the current continuation Application No. 09/887,188.
5. On November 29, 2001, I forwarded copies of the new declaration and power of attorney, and assignment documents for the above-mentioned application to the Inventor's last known address (27 E. Central Avenue, Apt. K4, Paoli, Pennsylvania 19301), via priority traceable mail with delivery confirmation receipt (**Exhibit B**).
6. On December 20, 2001, I sent a reminder letter to the Inventor via certified mail with return receipt requested (**Exhibit C**).
7. The Inventor did not reply to either of these letters.
8. On March 6, 2002, I made another attempt to obtain the Inventor's signature, by leaving a voice message on her answering machine, and asking whether any additional information could be provided to her. I pointed out to the Inventor that she did sign all of the documents in U. S. Application No. 09/219,201, to which this application claims priority, and from which no new matter has been added. Lastly, I asked if there was any hope of obtaining the Inventor's signature, and also requested her to return my phone call by March 7, 2002. To this date, the Inventor has not returned my phone call.
9. On June 24, 2002, I made a final attempt to obtain the Inventor's signature, by sending a letter via certified mail with return receipt requested (**Exhibit D**), acknowledged receipt on July 2, 2002.

This letter (i) provided the Inventor with a complete copy of current Application No. 09/887,188 filed on June 22, 2001, along with other accompanying documents also filed the same day (Preliminary Amendment, Combined Declaration and Power of Attorney, and Assignment), and (ii) asked the Inventor to return the signed documents or contact me by July 8, 2002. To this date, no contact has been initiated by the Inventor.

I therefore attest that diligent effort was made to obtain Lauren E. Haff's signature of the above-identified application.

I therefore respectfully request that the Commissioner declare Lauren E. Haff unavailable, and allow continued prosecution of said application without her declaration and power of attorney.

I hereby declare that all statements made herein of my own knowledge are true, and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

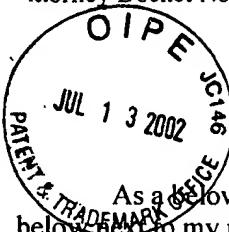
The Commissioner is hereby authorized to charge any fees associated with this Request for Reconsideration, or credit any overpayment to Deposit Account 19-0733. Two additional copies of this Request are attached.

Respectfully submitted,
BANNER & WITCOFF, LTD

Date: July 12, 2002

By: 
Charles L. Miller, Reg. No. 43,805
Ten South Wacker Drive
Chicago, Illinois 60606-7407
(312) 715 1000

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United States Patent Application

COMBINED DECLARATION AND POWER OF ATTORNEY

As a below named inventor I hereby declare that: my residence, post office address and citizenship are as stated below and to my name; that

I verily believe I am the original, first and sole inventor (if only one name is listed below) or a joint inventor (if plural inventors are named below) of the subject matter which is claimed and for which a patent is sought on the invention entitled: A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A GOAL BASED EDUCATIONAL SYSTEM WITH SUPPORT FOR DYNAMIC MEDIA CONTROL.

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The specification of which

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a. is attached heretob. was filed on as application serial no. and was amended on (if applicable) (in the case of a PCT-filed application) described and claimed in international no. filed and as amended on (if any), which I have reviewed and for which I solicit a United States patent.

I hereby state that I have reviewed and understand the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information which is material to the patentability of this application in accordance with Title 37, Code of Federal Regulations, § 1.56 (attached hereto).

I hereby claim foreign priority benefits under Title 35, United States Code, § 119/365 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on the basis of which priority is claimed:

- a. no such applications have been filed.
- b. such applications have been filed as follows:

FOREIGN APPLICATION(S), IF ANY, CLAIMING PRIORITY UNDER 35 USC § 119

COUNTRY	APPLICATION NUMBER	DATE OF FILING (day, month, year)	DATE OF ISSUE (day, month, year)

ALL FOREIGN APPLICATION(S), IF ANY, FILED BEFORE THE PRIORITY APPLICATION(S)

COUNTRY	APPLICATION NUMBER	DATE OF FILING (day, month, year)	DATE OF ISSUE (day, month, year)

I hereby claim the benefit under Title 35, United States Code, § 120/365 of any United States and PCT international application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of Title 35, United States Code, § 112, I acknowledge the duty to disclose material information as defined in Title 37, Code of Federal Regulations, § 1.56(a) which occurred between the filing date of the prior application and the national or PCT international filing date of this application.

U.S. APPLICATION NUMBER	DATE OF FILING (day, month, year)	STATUS (patented, pending, abandoned)

I hereby claim the benefit under Title [REDACTED] United States Code § 119(e) of any United States provisional application(s) listed below:

U.S. PROVISIONAL APPLICATION TITLE	DATE OF FILING (Day, Month, Year)
[REDACTED]	[REDACTED]

I hereby appoint the following attorney(s) and/or patent agent(s) to prosecute this application and to transact all business in the Patent and Trademark Office connected herewith L. Keith Stephens, Reg. No. 32,632.

I hereby authorize them to act and rely on instructions from and communicate directly with the person/assignee/attorney/firm/ organization who/which first sends/sent this case to them and by whom/which I hereby declare that I have consented after full disclosure to be represented unless/until I instruct Keith Stephens to the contrary.

Please direct all correspondence in this case to Keith Stephens at the address indicated below:

Andersen Consulting
L. Keith Stephens
1661 Page Mill Road
Palo Alto, CA 94304

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

2	Full Name Of Inventor	Family Name Lannert	First Given Name Eric	Second Given Name Jeffrey
0	Residence & Citizenship	City Chicago	State or Foreign Country Illinois	Country of Citizenship US
1	Post Office Address	Post Office Address 544 W. Brompton, Apartment 1N	City Chicago	State & Zip Code/Country Illinois 60657/USA

Signature of Inventor 201: _____ Date: _____

2	Full Name Of Inventor	Family Name Poon	First Given Name Alexander	Second Given Name Han Leung
0	Residence & Citizenship	City Wolcott	State or Foreign Country Connecticut	Country of Citizenship US
2	Post Office Address	Post Office Address 51 Pratte Lane	City Wolcott	State & Zip Code/Country Connecticut 06716/USA

Signature of Inventor 202: _____ Date: _____

2	Full Name Of Inventor	Family Name Haff	First Given Name Lauren	Second Given Name E.
0	Residence & Citizenship	City Paoli	State or Foreign Country Pennsylvania	Country of Citizenship US
3	Post Office Address	Post Office Address 27 East Central Avenue, Apt. K-4	City Paoli	State & Zip Code/Country Pennsylvania 19301/USA

Signature of Inventor 203: *Lauren Haff* Date: *12/16/98*

2	Full Name Of Inventor	Family Name Smith	First Given Name John	Second Given Name Kenneth
0	Residence & Citizenship	City Middleton	State or Foreign Country Wisconsin	Country of Citizenship
4	Post Office Address	Post Office Address 5730 Highland Way #104	City Middleton	State & Zip Code/Country Wisconsin 53562/USA

Signature of Inventor 204: _____ Date: _____

§ 1.56 Duty to disclose information material to patentability.

(a) A patent by its very nature is affected with a public interest. The public interest is best served, and the most effective patent examination occurs when, at the time an application is being examined, the Office is aware of and

evaluates the teachings of all information material to patentability. Each individual associated with the filing and prosecution of a patent application has a duty of candor and good faith in dealing with the Office, which includes a duty to disclose to the Office all information known to that individual to be material to patentability as defined in this section. The duty to disclose information exists with respect to each pending claim until the claim is canceled or withdrawn from consideration, or the application becomes abandoned. Information material to the patentability of a claim that is canceled or withdrawn from consideration need not be submitted if the information is not material to the patentability of any claim remaining under consideration in the application. There is no duty to submit information which is not material to the patentability of any existing claim. The duty to disclose all information known to be material to patentability is deemed to be satisfied if all information known to be material to patentability of any claim issued in a patent was cited by the Office or submitted to the Office in the manner prescribed by §§ 1.97(b)-(d) and 1.98. However, no patent will be granted on an application in connection with which fraud on the Office was practiced or attempted or the duty of disclosure was violated through bad faith or intentional misconduct. The Office encourages applicants to carefully examine:

- (1) prior art cited in search reports of a foreign patent office in a counterpart application, and
- (2) the closest information over which individuals associated with the filing or prosecution of a patent application believe any pending claim patentably defines, to make sure that any material information contained therein is disclosed to the Office.

(b) Under this section, information is material to patentability when it is not cumulative to information already of record or being made of record in the application, and

- (1) It establishes, by itself or in combination with other information, a prima facie case of unpatentability of a claim;

or

- (2) It refutes, or is inconsistent with, a position the applicant takes in:
 - (i) Opposing an argument of unpatentability relied on by the Office, or
 - (ii) Asserting an argument of patentability.

A prima facie case of unpatentability is established when the information compels a conclusion that a claim is unpatentable under the preponderance of evidence, burden-of-proof standard, giving each term in the claim its broadest reasonable construction consistent with the specification, and before any consideration is given to evidence which may be submitted in an attempt to establish a contrary conclusion of patentability.

(c) Individuals associated with the filing or prosecution of a patent application within the meaning of this section are:

- (1) Each inventor named in the application;
- (2) Each attorney or agent who prepares or prosecutes the application; and
- (3) Every other person who is substantively involved in the preparation or prosecution of the application and who is associated with the inventor, with the assignee or with anyone to whom there is an obligation to assign the application.

(d) Individuals other than the attorney, agent or inventor may comply with this section by disclosing information to the attorney, agent, or inventor.



PCT Application of:

AC PROPERTIES B.V. ET AL.International Application No.: **PCT/US99/02740**International Filing Date: **08 February 1999**

**Title: A SYSTEM, METHOD AND ARTICLE OF MANUFACTURE FOR A GOAL BASED
EDUCATIONAL SYSTEM WITH SUPPORT FOR DYNAMIC MEDIA CONTROL**

REVOCATION AND SUBSTITUTE POWER OF ATTORNEY

I, Lauren E. HAFF, do hereby declare that I am the inventor of the above-identified application, residing at Apartment K-4, 27 East Central Avenue, Paoli, PA 19301, U.S.A., the owner of all right, title and interest in the above-identified application, I hereby revoke all prior powers of attorney and appoint the following:

ALTHERR, Robert F.	Reg. No. 31810	MANNAVA, Ashok K.	Reg. No. P45301
BANNER Donald, W.	Reg. No. 17037	MAPLE, Marie-Claire B.	Reg. No. 37588
BANNER, Mark T.	Reg. No. 29888	MAY, Steven A.	Reg. No. 44912
BANNER, Pamela I.	Reg. No. 33644	McDERMOTT, Peter D.	Reg. No. 29411
BECKER, Matthew P.	Reg. No. 45824	McKEE, Christopher L.	Reg. No. 32384
BECKETT, William W.	Reg. No. 18262	McKIE, Edward F.	Reg. No. 17335
BERGHAMMER, Joseph J.	Reg. No. 46057	MEDLOCK, Nina L.	Reg. No. 29673
BODNER, Jordan	Reg. No. 42338	MEECE, Timothy C.	Reg. No. 38553
BOSS Aimee M.	Reg. No. P47437	MEEKER, Frederic M.	Reg. No. 35282
BUROW, Scott A.	Reg. No. 42373	MILLER, Charles L.	Reg. No. 43805
CALLAHAN, James V.	Reg. No. 20095	MITRIUS Janice V.	Reg. No. 43808
CHANG, Steve S.	Reg. No. 42402	MORENO Christopher P.	Reg. No. 38566
COHAN, Gregory J.	Reg. No. 40959	NELSON Jon O.	Reg. No. 24566
COOPERMAN, Marc S.	Reg. No. 34143	NIEGOWSKI, James A.	Reg. No. 28331
CURTIN, Joseph P.	Reg. No. 34571	PATEL Binal J.	Reg. No. 42065
DeMOOR, Laura J.	Reg. No. 39654	PATHAK, Ajay S.	Reg. No. 38266
EVANS, Thomas L.	Reg. No. 35805	PAYNE, Stephen S.	Reg. No. 35316
FEDOROCHKO, Gary D.	Reg. No. 35509	PETERSON, Thomas L.	Reg. No. 30969
FICKLER, Debra J.	Reg. No. 46699	POTENZA, Joseph M.	Reg. No. 28175
FISHER, William J.	Reg. No. 32133	PRATT Thomas K.	Reg. No. 37210
GLEMBOCKI, Christopher R.	Reg. No. 38800	RENK Christopher J.	Reg. No. 33761
HANLON, Brian E.	Reg. No. 40449	RESIS Robert H.	Reg. No. 32168
HEMMENDINGER, Lisa M.	Reg. No. 42653	RIECK Charles L.	Reg. No. 39008
HONG, Patricia E.	Reg. No. 34373	RIVARD, Paul M.	Reg. No. 43446
HOSCHEIT, Dale H.	Reg. No. 19090	ROBINSON, Douglas W.	Reg. No. 32751
HYMEL, Lin J.	Reg. No. P45414	SCHAD, Stephen P.	Reg. No. 32550
IWANICKI, John P.	Reg. No. 34628	SHIFLEY Charles W.	Reg. No. 28042

JACKSON, Thomas H.	Reg. No. 29808	SHULL, Jason S.	Reg. No. 47085
KAGAN, Sarah A.	Reg. No. 32141	SKERPON, Joseph M.	Reg. No. 29864
KATZ, Robert S.	Reg. No. 36402	STOCKLEY Darleen J.	Reg. No. 34257
KLEIN, William J.	Reg. No. 43719	VAN ES, J. Pieter	Reg. No. 37746
KRAUSE, Joseph P.	Reg. No. 32578	WITCOFF, Sheldon W.	Reg. No. 17399
LINEK, Ernest V.	Reg. No. 29822	WOLFFE, Franklin D.	Reg. No. 19724
MALONE, Dale A.	Reg. No. 32155	WOLFFE, Susan A.	Reg. No. 33568
		WRIGHT, Bradley C.	Reg. No. 38061

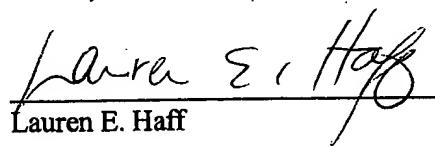
as our Attorneys, the mailing address and telephone number of each of whom is **BANNER & WITCOFF, LTD.**, Ten South Wacker Drive, Chicago, Illinois 60606, United States of America, and (312) 715-1000, with full power of substitution and revocation to prosecute this application and to transact all business in the United States Patent and Trademark Office connected therewith, throughout the world with respect thereto for all corresponding applications, and to represent the undersigned before all the competent International Authorities in connection with the above identified international application filed with the US/RO, and to make or receive payments on behalf of the undersigned.

Applicant/Inventor:

HAFF, Lauren E.

Date: December 1, 2000

By:


Lauren E. Haff

Post Office Address:

Apartment K-4, 27 East Central Avenue
Paoli, PA 19301
U.S.A.

TEN SOUTH WACKER DRIVE
CHICAGO, ILLINOIS 60606-7407



BANNER & WITCOFF, LTD.
INTELLECTUAL PROPERTY LAW

TEL: 312.715.1000
FAX: 312.715.1234
www.bannerwitcoff.com



November 29, 2001

EXHIBIT B

Via Trackable Priority Mail
0310 2990 0000 7247 2509

Lauren E. Haff
27 E. Central Avenue, Apt. K4
Paoli, Pennsylvania 19301

Re: U.S. Patent Application Serial No. 09/887,188
Applicant: Accenture Properties (2) B.V.
Title: A System, Method and Article of Manufacture for a Simulation
Enabled Retail Management Tutorial System
Inventors: Burgess, et al.
Attorney Docket No. 05222.00141

Dear Ms. Haff:

Banner & Witcoff is in the process of representing Accenture and Indeliq in numerous patent applications involving Business Simulation applications. In order to effectively respond to a Notice of Missing Parts from the U.S. Patent Office, we need to obtain newly signed formal documents for the above-identified application.

In an attempt to accomplish this task in a timely manner, please kindly execute the enclosed Joint Declaration and Assignment, and return the same to us (using the attached return materials) at your earliest convenience.

We appreciate your prompt assistance and cooperation in this matter. Should you have any questions regarding the above, please do not hesitate to contact us.

Very truly yours,

William J. Allen
Law Clerk

CHICAGO
WASHINGTON, D.C.
BOSTON
PORTLAND, OR.

WJA/Int'l:mtc
Enclosures

From: Lauren E. Haff (312)715-1000

27 E. Central Avenue
Apt. K4
Paoli, PA, 19301

REVENUE BARCODE

**FedEx.**

To: William J. Allen (312)715-1000
BANNER & WITCOFF, LTD.
10 S. Wacker Drive
Suite 3000
Chicago, IL, 606067407

SHIP DATE: 29NOV01
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Ref: 05222.00141



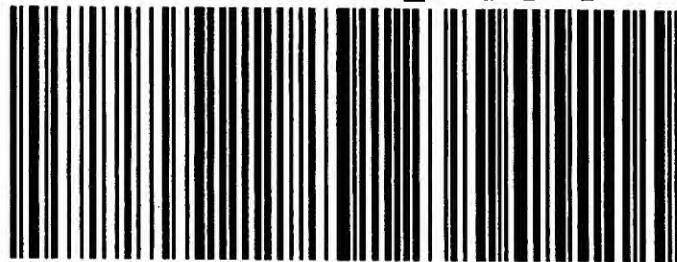
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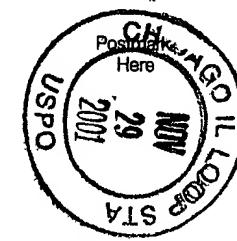
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Postage and Delivery Confirmation fees must be paid before mailing.

Shipping History

Article Sent To: (to be completed by mailer)

DELIVERY CONFIRMATION NUMBER:
2990 0000 7247 2504

LAUREN HAFF
(Please Print Clearly)
27 E. Central Avenue, Apt. K4
Paoli, Pennsylvania 19301

POSTAL CUSTOMER:

Keep this receipt. For inquiries: Access internet web site at www.usps.com or call 1-800-222-1811

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TEL: 312.715.1000
FAX: 312.715.1234
www.bannerwitcoff.com

WILLIAM J. ALLEN
DIRECT DIAL: (312) 715-3489
wallen@bannerwitcoff.com

EXHIBIT C

November 29, 2001

Via Trackable Priority Mail
0310 2990 0000 7247 2509

Resent on December 20, 2001
Via Certified Mail
with Return Receipt Requested

7001 0360 0000 7135 7864

Lauren E. Haff
27 E. Central Avenue, Apt. K4
Paoli, Pennsylvania 19301

Re: U.S. Patent Application Serial No. 09/887,188
Applicant: Accenture Properties (2) B.V.
Title: A System, Method and Article of Manufacture for a Simulation
Enabled Retail Management Tutorial System
Inventors: Burgess, et al.
Attorney Docket No. 05222.00141

Dear Ms. Haff:

Banner & Witcoff is in the process of representing Accenture and Indeliq in numerous patent applications involving Business Simulation applications. In order to effectively respond to a Notice of Missing Parts from the U.S. Patent Office, we need to obtain newly signed formal documents for the above-identified application.

In an attempt to accomplish this task in a timely manner, please kindly execute the enclosed Joint Declaration and Assignment, and return the same to us (using the attached return materials) at your earliest convenience.

We appreciate your prompt assistance and cooperation in this matter. Should you have any questions regarding the above, please do not hesitate to contact us.

Very truly yours,

William J. Allen
Law Clerk

CHICAGO

WASHINGTON, D.C.

BOSTON

PORLAND, OR.

WJA/Int'l:mtc
Enclosures

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1. Article Addressed to:

LAUREN E. HAFF
 27 E. Central Avenue, Apt. K4
 Paoli, Pennsylvania 19301

5222.00141 mtc

2. Article Number (Copy from service label)

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A. Received by (Please Print Clearly) B. Date of Delivery

C. Signature

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 Addressee

D. Is delivery address different from item 1?

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3. Service Type

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<input type="checkbox"/> Registered	<input type="checkbox"/> Return Receipt for Merchandise
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4. Restricted Delivery? (Extra Fee)

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PS Form 3811, July 1999

Domestic Return Receipt

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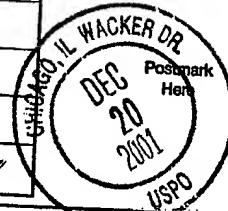
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City, State, ZIP+4	Paoli, Pennsylvania 19301	

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 Suite 3000
 Chicago, IL, 606067407

SHIP DATE: 20DEC01
 WEIGHT: 1 LBS

Ref: 05222.00141



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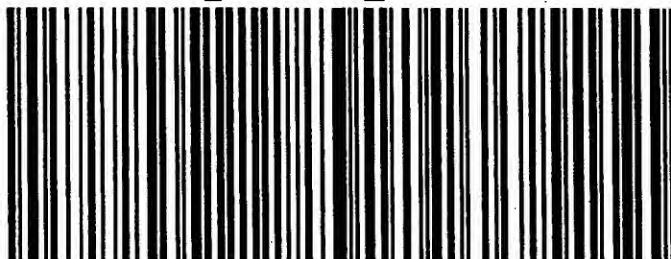
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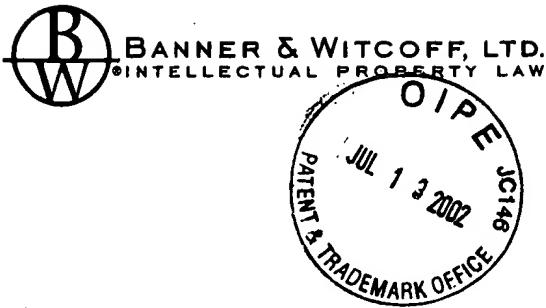
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www.bannerwitcoff.com

CHARLES L. MILLER
DIRECT DIAL: (312) 715-3437
miller@bannerwitcoff.com

June 24, 2002

EXHIBIT D

Via Certified Mail
w/ Return Receipt Request
7001 0360 0000 7136 3766

Lauren E. Haff
27 E. Central Avenue, Apt. K4
Paoli, Pennsylvania 19301

Re: U.S. Patent Application Serial No. 09/887,188
Applicant: Accenture Properties (2) B.V.
Title: A System, Method and Article of Manufacture for a Simulation
Enabled Retail Management Tutorial System
Inventors: Burgess, et al.
Attorney Docket No. 05222.00141

Dear Ms. Haff:

We refer to our letters of November 29 and December 20, 2001 (copies enclosed), and to your telephone conversation with Monique Chan on January 8, 2002 in connection with the above application. In a last attempt to meet the filing requirements in pursuance with the provisions of 37 CFR 1.47, we are requesting your assistance in executing the formal documents listed below:

- Complete copy of the application as filed on June 22, 2001,
- Preliminary Amendment as filed on June 22, 2001,
- Combined Declaration and Power of Attorney, and
- Assignment document.

Please sign and return the above documents, or contact the undersigned at the latest by **July 8, 2002**.

We appreciate your prompt attention and cooperation in this matter. Should you have any questions regarding the above, please do not hesitate to contact us.

Very truly yours,

Charles L. Miller

CHICAGO
WASHINGTON, D.C.
BOSTON
PORTLAND, OR.

CLM/Int'l:mtc
Enclosures



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Deposited July 12, 2002

I hereby certify that the attached correspondence, identified below, is being deposited with the United States Postal Service as "Express Mail Post Office to Addressee" under 37 CFR 1.10 on the date indicated above and is addressed to: BOX DAC, Office of Petitions, Commissioner for Patents, Washington, DC 20231.

By: 
(person *actually* depositing)

Patent Application of: Burgess, et al.
Serial No.: 09/887,188
Attorney Docket No. 05222.00141
Title: A System, Method and Article of Manufacture for a Simulation Enabled Retail Management Tutorial System

1 2 sheets Request for Reconsideration of Petition Under 37 CFR 1.47(a)
1 4 sheets Supplemental Petition for Declaration of Unavailability of Inventor
Under 37 CFR 1.47(a)
4 13 sheets Exhibits A through D
1 1 sheet Transmittal Letter
1 1 sheet Certificate of Mailing
1 Return Postcard

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LAUREN E. HAFF
27 E. Central Avenue, Apt K4
Paoli, PA 19301

4a. Article Number

7001 0360 0000 7136 3766

4b. Article Type

Registered Insured
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 Return Receipt for Merchandise

7. Date of Delivery

mtc 05222.00141

5. Received By: (Print Name)

Lauren Haff

6. Signature: (Addressee or Agent)

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PS Form 3811, December 1994

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